

Patient Name: _____ Date of Birth: _____ Today's Date: _____
First Middle Initial Last

| PATIENT DEMOGRAPHICS | | |
|---|--|---|
| RACE / ETHNICITY | GENDER / STATUS | PREFERRED LANGUAGE |
| <input type="checkbox"/> Decline to Answer <input type="checkbox"/> American Indian or Alaska Native <input type="checkbox"/> Asian <input type="checkbox"/> Black or African American <input type="checkbox"/> Hispanic or Latino <input type="checkbox"/> Native Hawaiian / Pacific Islander <input type="checkbox"/> White / Caucasian | GENDER: <input type="checkbox"/> Male <input type="checkbox"/> Female MARITAL STATUS: <input type="checkbox"/> Decline to Answer <input type="checkbox"/> Single <input type="checkbox"/> Divorced <input type="checkbox"/> Married <input type="checkbox"/> Domestic Partner <input type="checkbox"/> Widowed <input type="checkbox"/> Other | <input type="checkbox"/> Decline to Answer <input type="checkbox"/> Vietnamese <input type="checkbox"/> English <input type="checkbox"/> Chinese <input type="checkbox"/> Spanish <input type="checkbox"/> Russian <input type="checkbox"/> French <input type="checkbox"/> Tagalog <input type="checkbox"/> Punjabi <input type="checkbox"/> Italian <input type="checkbox"/> Hindi <input type="checkbox"/> Other <input type="checkbox"/> Sign Language - Deaf |

| CONTACT PREFERENCE | OCCUPATION |
|--|----------------------|
| <i>Check One:</i> <input type="checkbox"/> HOME <input type="checkbox"/> CELL <input type="checkbox"/> WORK <input type="checkbox"/> MAIL | Current or Previous: |

| PRACTICE SELECTION |
|--|
| What factors helped you choose our practice for your medical care? <i>(Check all that apply)</i> <input type="checkbox"/> Referred by Physician <input type="checkbox"/> Reputation of Practice <input type="checkbox"/> Internet Search <input type="checkbox"/> Community Event <input type="checkbox"/> Hospitalist Referral <input type="checkbox"/> Reputation of Physicians <input type="checkbox"/> News Story <input type="checkbox"/> Social Media <input type="checkbox"/> Convenient Location <input type="checkbox"/> Family/Friend Recommended <input type="checkbox"/> Articles in Papers <input type="checkbox"/> Speaker Program <input type="checkbox"/> Comprehensive Services <input type="checkbox"/> Website <input type="checkbox"/> Newspaper Ad <input type="checkbox"/> Other |
| May we keep you informed of PU news & events via confidential Email? <input type="checkbox"/> Yes <input type="checkbox"/> No Email: _____ |

| PATIENT INFORMATION AUTHORIZATION – HIPAA PRIVACY |
|--|
| In general, the HIPAA privacy rule gives individuals the right to request a restriction on uses and disclosures of Protected Health Information (PHI). Completion of this form tells us your preferences with regard to telephone messages and whom you give authorization for our office to speak with on your behalf. Further authorization may be needed under more specific circumstances. |

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| CONTACT PREFERENCE (Check ONE): <input type="checkbox"/> HOME <input type="checkbox"/> CELL <input type="checkbox"/> WORK <input type="checkbox"/> MAIL |
| Below...Please check <u>ALL</u> that apply: |

| HOME PHONE | CELL PHONE | WORK PHONE | MAIL / EMAIL / FAX |
|---|---|---|--|
| <input type="checkbox"/> OK to leave detailed message* | <input type="checkbox"/> OK to leave detailed message* | <input type="checkbox"/> OK to leave detailed message* | Billing Statements & Correspondence will be mailed to your Home unless you provide alternate address: |
| <input type="checkbox"/> Leave message with call-back number only | <input type="checkbox"/> Leave message with call-back number only | <input type="checkbox"/> Leave message with call-back number only | <input type="checkbox"/> OK to contact you via Email |
| HOME # () - | CELL # () - | WORK # () - | EMAIL: HOME FAX # WORK FAX # () - () - |

* Either with any individual, other than yourself, whom answers the phone or on an answering machine.

| OTHER AUTHORIZED INDIVIDUALS | | | | | | | | | | | | | | | |
|---|-----------------------------------|---------------------|--------------|--|----------------------------|--------------|--|--|--------------|--|--|--------------|--|--|--------------|
| Other individuals I authorize to take messages or receive my Protected Health Information are: | | | | | | | | | | | | | | | |
| <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 33%;">NAME <i>(List all that apply)</i></th> <th style="width: 33%;">RELATIONSHIP TO YOU</th> <th style="width: 33%;">CONTACT INFO</th> </tr> </thead> <tbody> <tr> <td></td> <td style="text-align: center;">Spouse / Significant Other</td> <td>Phone: () -</td> </tr> <tr> <td></td> <td></td> <td>Phone: () -</td> </tr> <tr> <td></td> <td></td> <td>Phone: () -</td> </tr> <tr> <td></td> <td></td> <td>Phone: () -</td> </tr> </tbody> </table> | NAME <i>(List all that apply)</i> | RELATIONSHIP TO YOU | CONTACT INFO | | Spouse / Significant Other | Phone: () - | | | Phone: () - | | | Phone: () - | | | Phone: () - |
| NAME <i>(List all that apply)</i> | RELATIONSHIP TO YOU | CONTACT INFO | | | | | | | | | | | | | |
| | Spouse / Significant Other | Phone: () - | | | | | | | | | | | | | |
| | | Phone: () - | | | | | | | | | | | | | |
| | | Phone: () - | | | | | | | | | | | | | |
| | | Phone: () - | | | | | | | | | | | | | |

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| I request the following <u>restrictions</u> to the use or disclosure of my health information: |
| My signature below authorizes Pacific Urology (PU) to use my Protected Health Information per my instructions above and acknowledges that I have received PU's Notice of Privacy Practices & I consent to the use and disclosure of my health information for treatment, payment or healthcare operations. |

| | |
|--|---|
| *** SIGNATURE: Patient or Legally Authorized Individual | Date |
| Print Name | If Signed on Behalf of Patient, Relationship to Patient |
| PU Witness Name / Signature | Date |

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FINANCIAL POLICIES

CO-PAYMENT, DEDUCTIBLE & CO-INSURANCE COLLECTION POLICY

We are required by law, and your health plan, to collect co-payments at the time of service. Co-payments are required each time you are seen by the physician or nurse practitioner. This co-payment is for the limited office visit charge that covers the medical management that the physician provides in overseeing your treatment. **This policy is established by your health plan** and is explained in your benefits handbook and is usually printed on your insurance card.

It is our policy to collect coinsurance and deductibles at the time of service. Prior to any scheduled hospital procedure, any coinsurance and deductible will be collected at the time of the pre-operative visit. If you have any questions or concerns about your insurance coverage, please call your insurance carrier directly.

It is the patient or guardian's responsibility to determine if the doctor you are seeing is a contracted provider with your insurance. If required insurance cards, co-pays and/or authorizations are not provided at the time of your service, your appointment may be rescheduled.

INSURANCE REIMBURSEMENT & BILLING POLICIES

BILLING STATEMENT: We are happy to bill your insurance as a courtesy to you. Each month you will receive a statement from us describing your current balance and any charges incurred during the statement month. You can submit this bill yourself, along with the appropriate forms, to your insurance carrier. Or, as many of our patients prefer, we will bill your primary and secondary insurance carrier for you. Pacific Urology does not bill tertiary insurance coverage other than Medicare or MediCal. For us to do so, you must sign the "Release of Information & Assignment of Benefits" statement on the first page of this packet. We will bill your insurance a maximum of three (3) times, then the responsibility for handling issues with insurance reimbursement rests with you. You are ultimately responsible for payment of your bill.

When you receive our monthly statement, payment is expected within thirty (30) days. Payments are considered delinquent after sixty (60) days. If Pacific Urology or its physicians are not contracted with your insurance carrier, you are considered a "self-pay" patient and payment is due in full at the time of service.

ATTORNEY FEES AND COLLECTION COSTS: If any legal action is necessary to enforce or interpret the terms of these billing policies, the prevailing party shall be entitled to reasonable attorneys' fees, costs and necessary disbursements in addition to any other relief to which that party may be entitled. You agree by your signature below to pay all collection costs, including attorneys' fees on all delinquent payments.

SUSPENSION OF CARE (EXCEPT EMERGENCY CARE): If no payment is received after ninety (90) days, we may be forced to suspend all but emergency care until a payment is received. Please discuss all billing issues directly with our billing department.

ADMINISTRATIVE FEES

Due to the high volume of requests we receive, we charge administrative fees for copying of all or part of a medical record, completion of disability forms, printouts of your billing statements, and other such administrative requests. The current fee schedule (which is subject to change) is:

| | |
|-----------------------------------|---|
| Printing of Medical Records Fee: | \$ 25.00 (extensive records will be charged at a higher rate) |
| Established Patient No-Show: | \$ 25.00 |
| New Patient No-Show: | \$ 50.00 |
| Reschedule of Surgery: | \$100.00 |
| Disability Forms: | \$ 25.00 |
| Pre-Authorization of Medications: | \$ 25.00 |
| Returned Check Charge: | \$ 25.00 |

My signature below indicates that I have read, understood and agreed to the Financial Policies of Pacific Urology

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|---|---|
| Signature: Patient or Legally Authorized Individual | Date |
| Print Name | If Signed on Behalf of Patient, Relationship to Patient |

A copy of this page will be provided to you at your request.

Revised: 07/15/2013

Patient Name: _____ Date of Birth: _____ Today's Date: _____
First Middle Initial Last

PACIFIC UROLOGY

100 N. WIGET LANE, SUITE 290, WALNUT CREEK, CA 94598 MAIN (925) 937-7740, FAX (925) 933-9868
2222 EAST STREET, SUITE 250, CONCORD, CA MAIN (925) 609-7220, FAX (925) 689-3298
5201 NORRIS CANYON RD, SUITE 140, SAN RAMON, CA (925) 830-1140, FAX (925) 275-0454

PRE-VASECTOMY INSTRUCTIONS:

1. No aspirin or aspirin-like products like Ibuprofen, Motrin, Advil, etc. for a week before the vasectomy. These medications have anti-platelet effects and make bleeding more likely after the vasectomy.
2. Please shave the entire scrotum from the base of the penis to the bottom of the scrotum the night before or morning of the vasectomy. It is usually more comfortable to shave it wet with shaving cream rather than dry.
3. If you can, take a warm shower before coming in for your vasectomy. It relaxes the scrotum and makes the vas easier to identify.
4. You may want to stock up on ice packs or bags of frozen peas or frozen corn. Your Urologist will tell you how long you need to ice your scrotum.
5. Wear tight briefs or an athletic supporter for 48 hours after the vasectomy.
6. If you are taking Valium, please take 60 minutes before the procedure. Please make sure someone is able to drive you to and from the appointment.